



## Intalio TalkToDoc: For AI-Powered Q&A Experiences

### Transform Business Documents into Interactive Knowledge Hubs

Navigating lengthy, information-dense documents such as legal, technical, human resources, or medical materials can be overwhelming. Customers and employees alike often struggle to locate essential information or obtain precise answers, resulting in frustration, delays, and rework.

Intalio TalkToDoc is an AI-driven content analysis solution designed to simplify and accelerate documents interaction through intelligent Q&A chat experiences.

By leveraging natural, conversational language, audience can search for information, probe for detailed answers, and receive accurate, context-aware responses.

Seamlessly integrating with Intalio's portfolio of solutions and products including Case Management, Correspondence Tracking System, Document Management System and others; Intalio TalkToDoc also offers the flexibility to function as a standalone service. With API connectors, it ensures smooth integration with third-party systems, enabling versatile and scalable document interaction journeys that cater to diverse business needs.

### Key Benefits



#### Quick Information Retrieval

Find the exact details you need without manual searching.



#### Improved Productivity

Reduce time spent navigating complex documents.



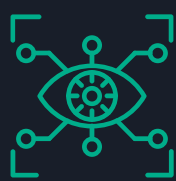
#### Accurate Contextual Answers

Receive precise responses tailored to your query.



#### Natural Interaction

Engage with documents conversationally using intuitive language.



#### Deeper Insights

Follow-up queries unlock additional layers of information.



#### Enhanced User Experience

Simplify access to critical data for better decision-making.



## Main Features



### Understand Natural Language

Interpret conversational queries intuitively, allowing users to ask questions like, **“How do I install the software?”** for instant answers, simplifying customer support interactions.



### Provide Context-Aware Responses

Analyse the content and intent to deliver precise findings, such as answering, **“What are the latest patient details?”** in a healthcare setting for faster decision-making.



### Conduct Multi-turn Conversations

Handle follow-up questions seamlessly, enabling deeper insights into topics like legal clauses or technical manuals, such as asking, **“What are the exceptions to this clause?”**



### Enable Voice Communications

Easily integrates with the native speech-to-text functionality available on smartphones and tablets, empowering the creation of more engaging voice-enabled communication experiences.



### Access Various Document Types

Support diverse document formats like PDFs and Word files, ideal for querying internal policies or product guides, such as, **“What is the company’s remote work policy?”**



### Integrate with Diverse Tech Ecosystems

Deploy across chatbots, portals, and enterprise systems to answer queries like, **“What are the steps to apply for a loan?”** in financial services platforms.

